








DIGITAL DISPLAY CODES

CHARGING CODES LIFT WILL OPERATE AS NORMAL

	NORMAL - Battery is charging Charger connected and operating properly	<ul style="list-style-type: none">• Lift is operating normally
	NORMAL - Battery is fully charged Charger connected but not charging - battery is at maximum charge capacity	<ul style="list-style-type: none">• Lift is operating normally
	FAULT - Battery fault Charger connected but not charging - battery is not found, or is faulty	<ul style="list-style-type: none">• Contact your authorized Acorn dealer for assistance

STANDARD OPERATING CODES LIFT WILL OPERATE AS NORMAL

	NORMAL - Power down / Sleep mode No display shown. Lift is either receiving no power; or is in sleep mode.	<ul style="list-style-type: none">• Check that the power switch is in the ON position• Activate the directional paddle to wake the stairlift from 'SLEEP' mode
	NORMAL - No charge LIFT WILL BEEP Lift has been parked off a charge point, and is receiving no charge.	<ul style="list-style-type: none">• Activate the directional paddle and drive the stairlift to a charge point• Check that the mains supply has not been turned off
	NORMAL - Lift moving up Lift is in operation, and moving upward. Armrest toggle has been activated.	<ul style="list-style-type: none">• Lift is operating normally
	NORMAL - Lift moving down Lift is in operation, and moving downward. Armrest toggle has been activated.	<ul style="list-style-type: none">• Lift is operating normally

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STANDARD OPERATING CODES

LIFT WILL OPERATE AS NORMAL

NORMAL - Lift moving up (remote)

Lift is in operation, and moving upward.
Remote control has been activated.

- Lift is operating normally

NORMAL - Lift moving down (remote)

Lift is in operation, and moving downward.
Remote control has been activated.

- Lift is operating normally

OPERATING ERROR CODES

LIFT WILL **NOT** OPERATE

NORMAL - Safety edge activated

Footrest UP safety edge has been activated

- Check the footrest UP safety edge for obstruction

NORMAL - Safety edge activated

Footrest DOWN safety edge has been activated

- Check the footrest DOWN safety edge for obstruction

NORMAL - Safety edge activated

Carriage UP safety edge has been activated

- Check the carriage UP safety edge for obstruction

NORMAL - Safety edge activated

Carriage DOWN safety edge has been activated

- Check the carriage DOWN safety edge for obstruction

NORMAL - Seat not in place

The stairlift seat is not in the riding position

- Turn the seat back to the riding position

NORMAL - Battery low

Battery requires charging

- Activate the directional toggle switch and drive the stairlift to a charge point

NORMAL - Key switch off

Key switch is in the OFF position

- Check that the key is in and turned to the ON position

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NOTE: IF MORE THAN ONE OF THE PREVIOUS OPERATING 'ERRORS' ARE OPERATING TOGETHER (e.g. the seat is not in place, AND the key switch is in the off position) THEN ONE OF THE FOLLOWING HARDWARE FAULT CODES MAY BE DISPLAYED

HARDWARE FAULT CODES

LIFT WILL NOT OPERATE

H1

NORMAL - Multiple operating error

More than one error has occurred

- Check that more than one of the faults in section 3 are not present, rectify if possible

H2

NORMAL - Multiple operating error

More than one error has occurred

- Refer to section 3 if a different code is displayed after checking and rectifying

H3

NORMAL - Multiple operating error

More than one error has occurred

- If not resolved, please contact your authorized Acorn dealer for assistance

H4

FAULT - Safety device fault

More than one error has occurred, resulting in a safety device fault

- Contact your authorized Acorn dealer for assistance

FATAL ERROR CODES

LIFT WILL NOT OPERATE

F1








FAULT - Relay fault

- Reset the stairlift (power off for 30 seconds)
- If not resolved, contact your authorized Acorn dealer for assistance

FATAL ERROR CODES continued on next page

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FATAL ERROR CODES LIFT WILL **NOT** OPERATE

	FAULT - Brake fault	<ul style="list-style-type: none">• Reset the stairlift (power off for 30 seconds)• Drive the stairlift to a charge point, and leave to charge for one hour• If not resolved, contact your authorized Acorn dealer for assistance
	FAULT - Motor fault	<ul style="list-style-type: none">• Reset the stairlift (power off for 30 seconds)• If not resolved, contact your authorized Acorn dealer for assistance
	FAULT - Motor over-current	<ul style="list-style-type: none">• Reset the stairlift (power off for 30 seconds)• If not resolved, contact your authorized Acorn dealer for assistance
	FAULT - Battery fault	<ul style="list-style-type: none">• Drive the stairlift DOWN to a charge point, and leave to charge
	FAULT - Final limit overrun	<ul style="list-style-type: none">• Hand wind the stairlift up OR down (see <i>hand-winding</i>)• If not resolved, contact your authorized Acorn dealer for assistance
	FAULT - OSG switch	<ul style="list-style-type: none">• Hand wind the lift UP to reset the OSG (see <i>hand-winding</i>)
	FAULT - System lock-out	<ul style="list-style-type: none">• Reset the stairlift (power off for 30 seconds)• If not resolved, contact your authorized Acorn dealer for assistance